

# SILVERCREST®



## STEAM GENERATOR IRON SDBE 2400 B2

GB IE

### STEAM GENERATOR IRON

Operating instructions

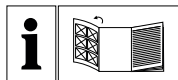
DE AT CH

### DAMPFBÜGELSTATION

Bedienungsanleitung

IAN 460631\_2401

GB DE



GB IE

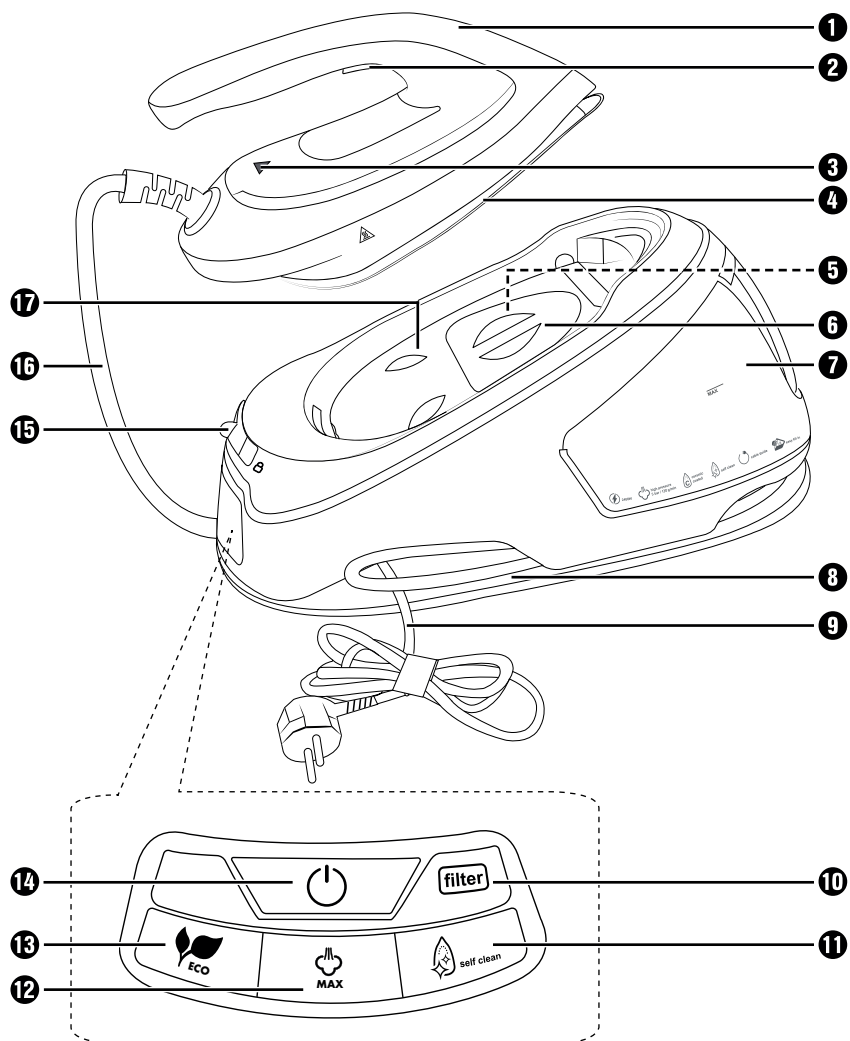
Before reading, unfold the page containing the illustrations and familiarise yourself with all functions of the device.

---

DE AT CH

Klappen Sie vor dem Lesen die Seite mit den Abbildungen aus und machen Sie sich anschließend mit allen Funktionen des Gerätes vertraut.

GB / IE	Operating instructions	Page	1
DE / AT / CH	Bedienungsanleitung	Seite	25



## Contents

<b>Information about these instructions for use</b> .....	<b>2</b>
<b>Intended use</b> .....	<b>2</b>
<b>Warnings and symbols used</b> .....	<b>2</b>
<b>Safety information</b> .....	<b>3</b>
<b>Package contents and transport inspection</b> .....	<b>6</b>
<b>Appliance description</b> .....	<b>7</b>
<b>Filling the water tank</b> .....	<b>8</b>
<b>Plugging in and heating up</b> .....	<b>10</b>
<b>Care instructions</b> .....	<b>11</b>
<b>IdealTemp technology</b> .....	<b>11</b>
<b>Energy-saving mode</b> .....	<b>11</b>
<b>Standby and automatic switch-off</b> .....	<b>12</b>
<b>Dry ironing</b> .....	<b>12</b>
<b>Steam ironing</b> .....	<b>12</b>
<b>Steam boost</b> .....	<b>13</b>
<b>Vertical steam</b> .....	<b>14</b>
<b>Putting the steam iron down</b> .....	<b>14</b>
<b>After use</b> .....	<b>14</b>
<b>Cleaning and maintenance</b> .....	<b>15</b>
Cleaning the housing and soleplate .....	15
Self-cleaning function (self clean) .....	15
Replacing the limescale filter .....	16
<b>Storage</b> .....	<b>17</b>
<b>Troubleshooting</b> .....	<b>19</b>
<b>Technical data</b> .....	<b>19</b>
<b>Ordering replacement parts</b> .....	<b>20</b>
<b>Disposal</b> .....	<b>20</b>
<b>Kompernass Handels GmbH warranty</b> .....	<b>21</b>
Service .....	23
Importer .....	23

Information about these instructions for use








Congratulations on the purchase of your new appliance!  
You have chosen a modern, high-quality product. These operating instructions are part of the product. They contain important information about safety, usage and disposal. Before using the product, please familiarise yourself with all operating and safety instructions. This product may only be used as described and for the purposes indicated. Please also pass these operating instructions on to any future owner.




Intended use

The steam iron is intended exclusively for the ironing of textiles. The iron may only be used indoors and in private households. Any other use is deemed improper. The appliance is not intended for use in commercial or industrial environments.  
Claims of any kind for damage resulting from misuse, incompetent repairs, unauthorised modification or the use of unauthorised replacement parts will not be accepted. The operator bears sole liability.

Warnings and symbols used

The following warnings and symbols are used in these instructions for use, on the packaging and on the appliance (where applicable):

	<b>DANGER!</b> A warning with this symbol and the signal word "DANGER" indicates an imminently hazardous situation which will result in death or serious injury if not avoided.
	<b>WARNING!</b> A warning with this symbol and the signal word "WARNING" indicates a potentially hazardous situation which could result in death or serious injury if not avoided.
	<b>CAUTION!</b> A warning with this symbol and the signal word "CAUTION" indicates a potentially hazardous situation that could result in a minor or moderate injury if not avoided.
	<b>ATTENTION!</b> A warning with this symbol and the signal word "ATTENTION" indicates a potential situation which could result in property damage if not avoided.
	Note: A note identifies additional information that facilitates the use of the appliance.
	Power output (2400 W)
	ideal temp (optimum temperature setting suitable for all textiles)

	self clean (self-cleaning function)
	Caution, hot surface!
	AC current/voltage

## Safety information

### **⚠ DANGER! RISK OF ELECTRIC SHOCK!**

- ▶ The voltage of the power source must correspond with the details given on the type plate of the appliance.
- ▶ To avoid potential risks, arrange for a defective appliance to be checked and possibly repaired by qualified technicians, or contact our Customer Service department.
- ▶ To prevent accidents, have defective plugs and/or power cords replaced immediately by an authorised specialist, our Customer Service or a similarly qualified person.
- ▶ When disconnecting the appliance from the power source, pull only on the plug itself, never on the cable.
- ▶ Never bend (kink) or crush the power cord, and always route it in such a way that it cannot come into contact with hot surfaces and so that no one can step on or trip over it.
- ▶ Disconnect the plug from the power outlet before cleaning and after each use.

- ▶ Always unroll the power cord fully before switching on, and do not use an extension cable.
- ▶ Never touch the power cord or plug with wet or damp hands.
- ▶ Never use the appliance adjacent to water contained in a bath, shower, wash basin or other vessels. The proximity of water is hazardous, even if the appliance is switched off.
- ▶ Never immerse the steam iron in liquids, and never allow liquids to penetrate the appliance housing. Do not expose the appliance to humidity, and do not use it outdoors. If liquid does get into the housing of the appliance, disconnect the plug from the power outlet immediately and have it repaired by a qualified technician.
- ▶ Do not open the housing of the appliance. If the appliance is defective, have it repaired by an authorised technician only.
- ▶ Do not use the appliance if it shows visible signs of damage, has fallen or leaks water. Have it repaired by qualified specialists.
- ▶ Stop using the appliance if the anti-kink protection on the power cord is damaged.
- ▶ Always pull the power plug out of the socket before filling the water tank with water.
- ▶ This appliance may be used by children aged 8 years or older and by persons with reduced physical, sensory or mental capabilities or lack of experience and/or knowledge if they are supervised or have been instructed in the safe use of the appliance and understand the potential risks.
- ▶ Do not allow children to use the appliance as a toy. Cleaning and user maintenance tasks may not be carried out by children unless they are supervised.

**⚠ WARNING! RISK OF INJURY!****Caution, hot surfaces!**

- ▶ When it is hot, always hold the steam iron by the handle.
- ▶ Children should be supervised to ensure that they do not play with the appliance.
- ▶ Never place your hands in the steam spray or on hot metal parts.
- ▶ Never aim the steam spray at clothing worn on the body, people or animals.
- ▶ The appliance and its connecting cord must be kept out of the reach of children under the age of 8 while it is switched on or cooling down.
- ▶ The appliance must be used and set down on a level, stable surface.
- ▶ Always place the steam iron on its base when you want to put it down.
- ▶ Never leave a hot steam iron unattended if it is switched on or connected to the mains power supply.
- ▶ Do not put the appliance away until it has cooled down completely.



## ⓘ **ATTENTION! PROPERTY DAMAGE!**

- ▶ If the clothing care instructions forbid ironing (⊗ symbol), the clothing item may not be ironed. Otherwise, you could damage the garment.
- ▶ Iron only with the settings indicated on the care instructions and suitable for the material. Otherwise, you could damage the clothing.
- ▶ Only fill the water tank with tap water or distilled water. Otherwise, you will damage the appliance.
- ▶ Do not clean the appliance with solvents, alcohol or abrasive cleaning agents. They could damage it.

## **Package contents and transport inspection**

- ◆ Remove all parts of the appliance and the operating instructions from the packaging.
- ◆ Remove all packaging materials and any films and labels.

Check the contents of the package. The package contents include the following components (see fold-out page for illustrations):






- Steam iron station
- Operating instructions

### ⓘ **Note**

- ▶ Check the package for completeness and signs of visible damage.
- ▶ If the delivery is incomplete or damage has occurred as a result of defective packaging or during transport, contact the Customer Service hotline (see section **Service**).

## Appliance description

(See fold-out page for illustrations)

- ❶ Steam iron (with handle)
- ❷ Steam boost button 
- ❸ LED heat indicator
- ❹ Soleplate (with steam outlets)
- ❺ Limescale filter shaft
- ❻ Cover for limescale filter shaft
- ❼ Water tank (with handle)
- ❽ Storage compartment (for supply hose)
- ❾ Power cord (with plug and hook-and-loop band)
- ❿ Replace limescale filter button 
- ⓫ **self clean** button (self-cleaning function)
- ⓬ **MAX**  button (Normal operation)
- ⓭ **ECO**  button (Energy-saving mode)
- ⓮ On/Off button 
- ⓯ Locking switch
- ⓰ Supply hose
- ⓱ Base

Filling the water tank

- ⚠ **ATTENTION!**
- Fill the water tank ❶ only with tap water or distilled water. Otherwise, you will damage the appliance.
- ℹ **Note**
- As soon as the fill level of the water tank ❶ falls below the **MIN** mark (see Fig. 1), no more water is pumped into the steam chamber and the steam output stops.

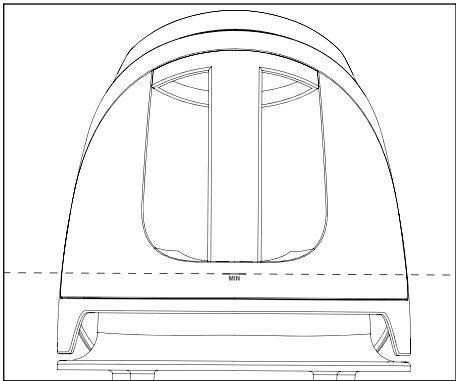


Fig. 1

- If the mains water in your location is rated as hard, it is recommended that you mix the mains water with some distilled water. Otherwise, limescale deposits can adversely affect the appliance functions.
- Mix tap water with distilled water as described in this table:

Water hardness	Ratio of distilled water to tap water
very soft / soft	0
medium	1: 1
hard	2: 1
very hard	3: 1

- Ask your local water utility about the water hardness in your area.

- 1) Pull the water tank **7** out of the appliance by the handle.
- 2) Fill the water tank **7** with tap water or distilled water through the filler opening (see Fig. 2).

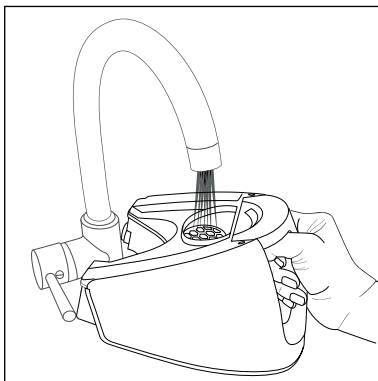


Fig. 2

- 3) Do not fill the water tank **7** beyond the **MAX** mark (see Fig. 3). Pour out any excess water through the filler opening. The maximum filling capacity of the water tank **7** is approx. 1.2 l.

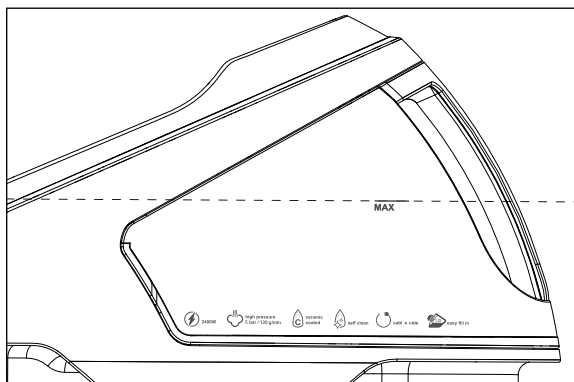



Fig. 3

- 4) Push the water tank **7** back into the appliance until it clicks audibly into place.

## Plugging in and heating up

### ⓘ Note

- Always place the steam iron **1** on its base **17** during heating.
- After switching on, the steam iron **1** heats up in the normal operating mode **MAX**  by default. Press the **ECO**  button **13** to switch to energy-saving mode (see also section **Energy-saving mode**).

- 1) Unwind the supply hose **16** and power cord **9**, and plug the plug into a power outlet.
- 2) Unlock the steam iron **1** by sliding the locking switch **15** to the left towards  (unlocked) (see Fig. 4).

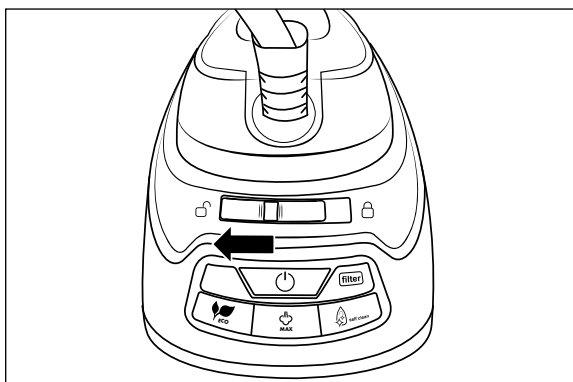









Fig. 4





- 3) Press the On/Off button  **14** to switch on the appliance.
- 4) The **MAX**  button **12** or **ECO**  button **13** flashes. The On/Off button  **14** and the LED heating indicator **3** light up. The steam iron **1** starts to heat up.
- 5) The steam iron **1** is heated up and ready for use when the **MAX**  button **12** or **ECO**  button **13** lights up.

### ⓘ Note





- During heating and ironing, the LED heating indicator **3** lights up again and again for a short time as the set temperature is kept constant by the thermostat. You can continue ironing normally in the meantime.

Care instructions


- ⚠ **ATTENTION!**
- If the clothing care instructions forbid ironing () , the garment may not be ironed. Otherwise, you could damage the garment.
  - If you do not find any care instructions on the garment, first start ironing a usually invisible, inconspicuous part of the garment.
  - Check the care instructions on the labels inside the garment to see whether the garment is suitable for steam ironing/steam boost (see table):












Symbol	Material	Steam ironing	Steam boost
		No	No
	Synthetics	Yes	No
	Silk, wool	Yes	No (silk)/Yes (wool)
	Cotton, linen	Yes	Yes

IdealTemp technology








Thanks to IdealTemp technology, the appliance has an automatic, infinitely variable temperature setting that is suitable for steam ironing all ironable textiles (symbols    ). IdealTemp technology combines a moderately high soleplate  temperature with hot, high-pressure steam. It is no longer necessary to set the ironing temperature on the appliance. The automatic temperature adjustment during steam ironing prevents textiles from being damaged by an incorrect temperature setting.

Energy-saving mode




The appliance has an energy-saving mode **ECO**  , which uses less energy and water when operating the appliance. You can also achieve good ironing results with most items of clothing using energy-saving mode.


- ◆ Press the **ECO**  button  during operation. The **ECO**  button  lights up.
- ◆ Press the **MAX**  button  to switch back to normal operating mode **MAX**  . The **ECO**  button  goes out, and the **MAX**  button  lights up.

## Standby and automatic switch-off

For your safety and to save energy, the appliance automatically switches to standby mode if no button (steam boost button  **2** or **MAX**  button **12**/ **ECO**  button **13** or **self clean** button **11** or On/Off button  **14**) is pressed for 8 minutes. The **MAX**  button **12** or **ECO**  button **13** and the On/Off button  **14** flash.

- ◆ Press a button (steam boost button  **2** or **MAX**  button **12**/ **ECO**  button **13** or **self clean** button **11** or On/Off button  **14**) to exit standby.

The appliance switches off automatically if no button is pressed for 30 minutes. The **MAX**  button **12** or **ECO**  button **13** and the On/Off button  **14** go out.

- ◆ Press the On/Off button  **14** to switch the appliance on again.

### **Note**



- The automatic switch-off is not intended as a substitute for removing the plug from the mains power! It serves only to avoid unnecessary power consumption and to reduce the risk of fire when the appliance is still connected to the mains socket.



## Dry ironing (ironing without steam)

### **ATTENTION!**

- When dry ironing, only use the steam iron **1** on damp and heat-resistant cotton or linen garments. Otherwise, you could damage the garment.

### **Note**

- The appliance automatically switches to standby mode after 8 minutes when dry ironing (see chapter **Standby and automatic switch-off**). To avoid this, press the **MAX**  button **12** or **ECO**  button **13** or the **self clean** button **11** within 8 minutes when dry ironing.

- 1) Allow the steam iron **1** to heat up until the **MAX**  button **12** or **ECO**  button **13** lights up continuously.
- 2) Take the steam iron **1** off its base **17**, and start ironing.

## Steam ironing

### **ATTENTION!**

- If the care instructions in the garment prohibit steam ironing (see table in section **Care instructions**), do not steam iron the garment. Otherwise, you could damage the garment.
- Ironing with too much steam can lead to the formation of hot water droplets on the ironing board or other suitable ironing surface due to condensation.

To avoid burns and damage from water droplets, please follow the operating instructions for the ironing board or similar.

## ❗ Note

- To iron more efficiently with steam, use the steam function during the forward movement (the steam penetrates the fabric and gives it volume). Complete the reverse movement without steam (the fabric is fixed). This ensures that no excess steam is released, allowing the fabric to dry faster and providing lasting crease protection. The formation of condensation can be avoided or at least minimised.

- 1) Allow the steam iron ❶ to heat up until the **MAX** ☞ button ❶ or **ECO** ☞ button ❷ lights up continuously.
- 2) Take the steam iron ❶ off its base ❶, and press the steam boost button ☞ ❷ (see Fig. 5) while ironing. Steam escapes from the steam outlet openings in the soleplate ❹.

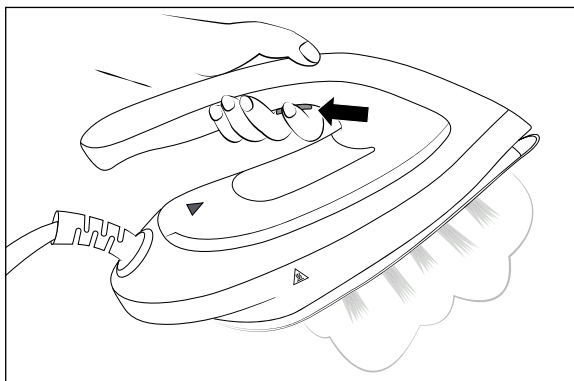


Fig. 5

## Steam boost

### ❗ ATTENTION!

- Delicate fabrics such as synthetics or silk can be damaged by ironing with steam boost. Only use the steam boost on garments that are suitable for it (see table in section **Care instructions**).

### ❗ Note

- The steam boost is particularly suitable for smoothing thick or heavily creased textiles or hard-to-reach areas of a garment.
- The steam boost can be used both in operating mode **MAX** ☞ and in operating mode **ECO** ☞.

- ◆ During operation, briefly press the steam boost button ☞ ❷ twice. Three powerful bursts of steam are released in quick succession.



## Vertical steam

### **Note**

- Use vertical steam to smooth creases from hanging garments or textiles such as curtains.

- 1) Allow the steam iron **1** to heat up until the **MAX** button **12** or **ECO** button **13** lights up continuously.
- 2) Take the steam iron **1** off its base **17**, and hold it in a vertical position at a distance of approx. 15 cm from the garment.
- 3) Press the steam boost button **2** and evenly steam the areas of the garment to be smoothed.

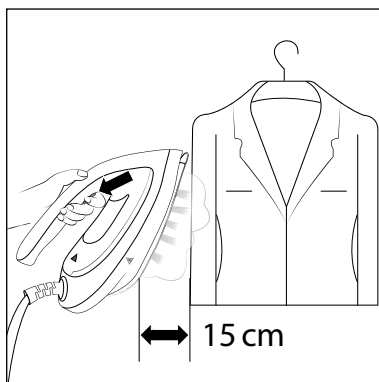


Fig. 6

## Putting the steam iron down

### **WARNING!**

- Never leave the hot steam iron **1** connected to the mains socket unattended.
- ◆ Always place the steam iron **1** on its base **17** when not in use.

## After use

- 1) Place the steam iron **1** on its base **17**, and press the On/Off button **14** to switch the appliance off.
- 2) Pull the plug out of the power outlet and allow the appliance to cool down completely.
- 3) Empty the water tank **7** through the filler opening into a sink, and clean the soleplate **4** (see section **Cleaning the housing and soleplate**).

## Cleaning and maintenance

### **DANGER!**

- Always unplug the appliance before cleaning it.  
There is a risk of electric shock!

### **WARNING!**

- Allow the steam iron **1** to cool down before cleaning it. Otherwise, there is risk of burns!

## Cleaning the housing and soleplate


### **ATTENTION!**



- Do not use abrasive, aggressive or chemical cleaning agents. These can damage the surface of the appliance and the soleplate **4**.
- ◆ Clean the housing of the appliance and the soleplate **4** with a slightly damp soft cloth. If necessary, use a mild, non-abrasive cleaning agent.
- ◆ Allow the appliance to dry fully before using it again.

## Self-cleaning function (self clean)

The appliance has a self-cleaning function to remove limescale deposits from the steam chamber and from the soleplate **4**.



### **Note**

- After the steam boost button  **2** has been pressed for a total of approx. 2 hours, the **self clean** button **11** starts to flash. Activate the self-cleaning when you see this.
- For self-cleaning, the water tank **7** should be filled up to the **MAX** mark with tap water or distilled water (see section **Filling the water tank**).



- 1) During operation, press the **self clean** button **11** for approx. 3 seconds. Self-cleaning starts while the **self clean** button **11** continues to flash and the **MAX**  button **12** lights up.
- 2) Hold the steam iron **1** horizontally over a sink or a sufficiently large drip tray. The steam iron **1** heats up for approx. 35 seconds. Steam and hot water then come out of the steam outlet openings in the soleplate **4** for approx. 45 seconds. Meanwhile, move the steam iron **1** back and forth a little, swivelling and tilting it slightly. This flushes out any limescale deposits that may be present.
- 3) The steam and hot water output stops, and the steam iron **1** heats up again for approx. 30 seconds.
- 4) The **self clean** button **11** goes out, and the **MAX**  button **12** lights up.  
The self-cleaning process is complete.
- 5) Remove any residues from the soleplate **4** by dragging the hot steam iron **1** over a damp towel.

## Replacing the limescale filter



### **WARNING!**





- ▶  Not suitable for consumption/drinking!
- ▶  Keep the limescale filter out of the reach of children.

### **ATTENTION!**


- ▶  Never pour water into the limescale filter shaft **5**!
- ▶  Store the spare limescale filter in a cool, dry location.

### **Note**

- ▶ After the steam boost button  **2** has been pressed for a total of approx. 20 hours, the limescale filter change button  **10** will start to flash. Replace the limescale filter when you see this.

- 1) Press the On/Off button  **14** to switch off the appliance. Allow the appliance to cool down completely.
- 2) Pull the plug out of the power outlet.
- 3) Take the steam iron **1** off its base **17** and put it to one side.
- 4) Open the limescale filter shaft cover **6**.
- 5) Pull the limescale filter upwards out of the limescale filter shaft **5**.
- 6) Insert the new limescale filter into the limescale filter shaft **5** and press it all the way down until it is firmly seated in the holder.
- 7) Close the limescale filter shaft cover **6**.
- 8) Plug the plug into a power outlet. Press the On/Off button  **14** to switch on the appliance.
- 9) Press the limescale filter change button  **10** to reset the timer for the limescale filter change. The limescale filter change button  **10** goes out.

### **Note**

- ▶ After changing the limescale filter, there may be a delay in steam output at first. This is normal, as the new limescale filter must first absorb water.
- ▶ If the appliance is used regularly, it is advisable to always have a replacement limescale filter available. This allows you to change the limescale filter immediately when the limescale filter change button  **10** starts to flash. Information on ordering replacement limescale filters can be found in the section **Ordering replacement parts**.

## Storage

### **i** Note

- Clean the appliance as described in the section **Cleaning the housing and soleplate** before storing it.

- 1) Pull the plug out of the power outlet and allow the appliance to cool down completely.
- 2) Empty the water tank **7** through the filler opening into a sink.
- 3) Place the steam iron **1** on its base **17**, first inserting the tip of the soleplate **4** into the opening at the front edge of the base **17**. Then place the appliance on the base **17** (see Fig. 7).

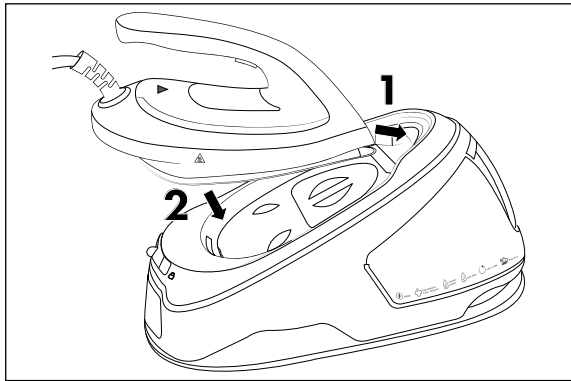



Fig. 7

- 4) Lock the steam iron **1** by sliding the locking switch **15** to the right towards  (locked) (see Fig. 8).

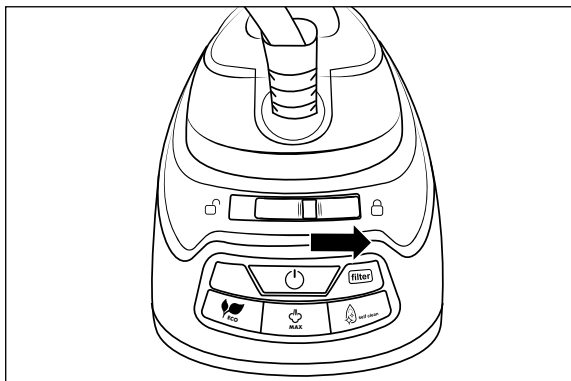


Fig. 8

- 5) Fold the supply hose **16** in the middle and push it into the side storage compartment **8** on the appliance (see Fig. 9).

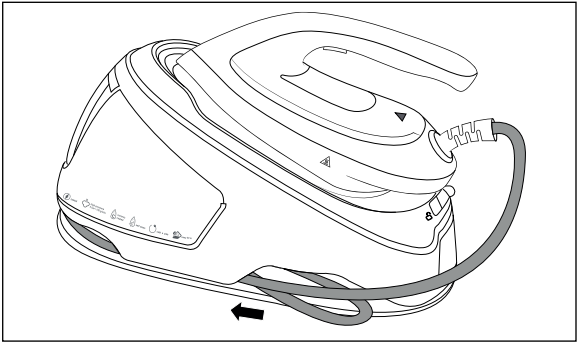



Fig. 9

- 6) Wind the power cord **9** up and wrap it with the hook-and-loop band.
- 7) Store the cooled appliance in a clean, dust-free and dry location out of direct sunlight.

Troubleshooting

The following table will help you to identify and rectify minor malfunctions. If the solutions presented below do not resolve the problem, please contact Customer Service (see section **Service**).

Problem	Cause	Solution
The steam iron <b>1</b> does not get hot.	The appliance is not connected to a power outlet.	Plug the plug into a power outlet.
	The automatic switch-off is activated.	Press the On/Off button  <b>14</b> to switch the appliance on again.
	The appliance is defective.	Contact our Customer Service (see section <b>Service</b> ).

Problem	Cause	Solution
The steam iron ❶ blasts out no steam/very little steam.	The water tank ❷ is empty.	Fill the water tank ❷ (see section <b>Filling the water tank</b> ). Briefly press the steam boost button ❷ several times at intervals of approx. 5 seconds.
	Limescale deposits reduce the steam output.	Use the self clean function to remove limescale deposits from the water tank ❷ and from the soleplate ❹ (see section <b>Self-cleaning function</b> ).
The self-cleaning function (self clean) does not work.	The water tank ❷ is empty.	Fill the water tank ❷ (see section <b>Filling the water tank</b> ).

## Technical data

Supply voltage	220-240 V ~, 50-60 Hz
Power consumption	2000-2400 W

## Ordering replacement parts

You can order replacement parts for this product on the internet at [www.kompernass.com](http://www.kompernass.com).



Scan the QR code with your smartphone/tablet. You can use this QR code to go directly to our website to view and order the available replacement parts.

### **Note**

- ▶ If you have problems with your online order, you can contact our Service Centre by phone or email.
- ▶ Always include the article number (IAN) **460631\_2401** with your order.
- ▶ Please note that online ordering of replacement parts is not possible for all countries.

## Disposal

### Disposal of the appliance



The adjacent symbol of a crossed-out dustbin means that this appliance is subject to Directive 2012/19/EU. This directive states that this appliance may not be disposed of in the normal household waste at the end of its useful life, but must be taken to specially set-up collection locations, recycling depots or disposal companies.

**The disposal is free of charge for the user. Protect the environment and dispose of this appliance properly.**

If your old appliance has stored any personal data, you are responsible for deleting it yourself before returning it.



Your local community or municipal authorities can provide information on how to dispose of the worn-out product.

## Disposal of the packaging



The packaging materials have been selected for their environmental friendliness and ease of disposal and are therefore recyclable. Dispose of packaging materials that are no longer needed in accordance with applicable local regulations.



Dispose of the packaging in an environmentally friendly manner. Note the labelling on the packaging and separate the packaging material components for disposal, if necessary. The packaging material is labelled with abbreviations (a) and numbers (b) with the following meanings: 1–7: plastics, 20–22: paper and cardboard, 80–98: composites.

## Kompernass Handels GmbH warranty

Dear Customer,

This appliance has a 3-year warranty valid from the date of purchase. If this product has any faults, you, the buyer, have certain statutory rights. Your statutory rights are not restricted in any way by the warranty described below.

### Warranty conditions

The warranty period starts on the date of purchase. Please keep your receipt in a safe place. This will be required as proof of purchase.

If any material or manufacturing fault occurs within three years of the date of purchase of the product, we will either repair or replace the product for you or refund the purchase price (at our discretion). This warranty service requires that you present the defective appliance and the proof of purchase (receipt) within the three-year warranty period, along with a brief written description of the fault and of when it occurred.

If the defect is covered by the warranty, your product will either be repaired or replaced by us. The repair or replacement of a product does not signify the beginning of a new warranty period.

### Warranty period and statutory claims for defects

The warranty period is not prolonged by repairs effected under the warranty. This also applies to replaced and repaired components. Any damage and defects present at the time of purchase must be reported immediately after unpacking. Repairs carried out after expiry of the warranty period shall be subject to a fee.



## Scope of the warranty

This appliance has been manufactured in accordance with strict quality guidelines and inspected meticulously prior to delivery.

The warranty covers material faults or production faults. The warranty does not extend to product parts subject to normal wear and tear or to fragile parts which could be considered as consumable parts such as switches or parts made of glass.

The warranty does not apply if the product has been damaged, improperly used or improperly maintained. The directions in the operating instructions for the product regarding proper use of the product are to be strictly followed. Uses and actions that are discouraged in the operating instructions or which are warned against must be avoided.

This product is intended solely for private use and not for commercial purposes. The warranty shall be deemed void in cases of misuse or improper handling, use of force and modifications / repairs which have not been carried out by one of our authorised Service centres.

## Warranty claim procedure

To ensure quick processing of your case, please observe the following instructions:

- Please have the till receipt and the item number (IAN) 460631\_2401 available as proof of purchase.
- You will find the item number on the type plate on the product, an engraving on the product, on the front page of the operating instructions (below left) or on the sticker on the rear or bottom of the product.
- If functional or other defects occur, please contact the service department listed either by **telephone** or by **e-mail**.
- You can return a defective product to us free of charge to the service address that will be provided to you. Ensure that you enclose the proof of purchase (till receipt) and information about what the defect is and when it occurred.



You can download these instructions along with many other manuals, product videos and installation software at [www.lidl-service.com](http://www.lidl-service.com).

This QR code will take you directly to the Lidl service page ([www.lidl-service.com](http://www.lidl-service.com)) where you can open your operating instructions by entering the item number (IAN) 460631\_2401.

## Service

**GB** **Service Great Britain**  
Tel.: 0800 404 7657  
E-Mail: [kompernass@lidl.co.uk](mailto:kompernass@lidl.co.uk)

**IE** **Service Ireland**  
Tel.: 1800 101010  
E-Mail: [kompernass@lidl.ie](mailto:kompernass@lidl.ie)

IAN 460631\_2401

## Importer

Please note that the following address is not the service address. Please use the service address provided in the operating instructions.

KOMPERNASS HANDELS GMBH  
BURGSTRASSE 21  
44867 BOCHUM  
GERMANY  
[www.kompernass.com](http://www.kompernass.com)



**KOMPERNASS HANDELS GMBH**

BURGSTRASSE 21

44867 BOCHUM

GERMANY

[www.kompernass.com](http://www.kompernass.com)

Last Information Update · Stand der Informationen:

07 / 2024 · Ident.-No.: SDBE2400B2-032024-2

IAN 460631\_2401